



NOTICE TO MEMBERS -IMPORTANT UPDATES

1. ENCASHMENT OF FCB CHEQUES

Please be reminded that effective August 7, 2023, FCB ceased to cash cheques for non FCB customers. All FCB customers can deposit cheques into their account and should they wish to encash the cheque, a fee of \$10 will be charged by the Bank. **See Notice below.**

Cheque Cashing Changes

Effective August 7, 2023

First Citizens Customers

- are encouraged to deposit cheques via Branch ATMs or Fast Deposit Bins **free of charge**
- over-the-counter cashing now attracts a fee

Non-First Citizens Customers

- will no longer be able to cash cheques over-the-counter.

Government issued Pension, Social Welfare and Disability Grants

- will continue to be processed for all persons **free of charge.**

2. ACH TRANSACTIONS

Agricola encourages members to transfer funds from Loan proceeds, Deposit and Share withdrawals to your Bank Accounts by utilizing our ACH service.

This service can be facilitated by completing our ACH form and submitting it together with a valid form of identification and Bank Statement (Proof of account).

The documents will be required only once and will be used to update your membership account information.

However, whenever you are requesting an ACH transfer, you will be required to present your valid identification.

You will be able to request the transfer of funds at any time. No need for a cheque.



3. HOURS OF BUSINESS – LOCAL GOVERNMENT ELECTION

Please be advised of the change in office hours for Monday 14th August 2023:

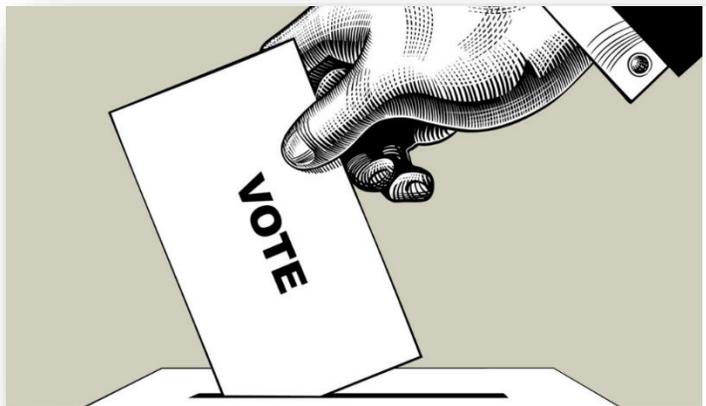
HEAD OFFICE **7:00 AM to 11:00 AM**

ARIMA **8:00 AM to 12 NOON**

MARABELLA **8:00 AM to 12 NOON**

TOBAGO **8:00 AM to 12 NOON**

Normal office hours will resume on Tuesday 15th August, 2023.



By Order of Management

POS - 625-4185

ARIMA – 667-7633

MARABELLA – 226-4228

TOBAGO – 639-6468



mail@agricolacu.com



Agricola Credit Union



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